

W-2500A-10-0382

ORIGINAL



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## ARIZONA CORPORATION COMMISS

## UTILITY COMPLAINT FORM

Investigator: Deb ReaganPhone:Fax: (Priority: Respond Within Five DaysOpinion      No. 2010      89998Date: 10/7/2010Complaint Description:      08A    Rate Case Items - Opposed  
   N/A    Not ApplicableComplaint By:      First:      Last:  
                                 **Thilina and Chamari**      **Wijeweera**

Arizona Corporation Commission

DOCKETED

Account Name:      Thilina and Chamari WijeweeraHome:      OCT    8 2010Street:Work:City:      TucsonCBR:State:      AZ      Zip: 85739is:

DOCKETED BY

Utility Company.      **Goodman Water Company**Division:      WaterContact Name:      Karen HartwellContact Phone: (Nature of Complaint:

\*\*\*\*\* W-02500A-10-0382 \*\*\*\*\*

Customer sent the following -

The rates Goodman charges is not fair considering rates charged by other companies. The proposed residential base rate will increase to \$85.46 / month. Compare that with Metro Water - base rate of \$15.03 /month

(<http://www.metrowater.com/pdfs/RatesNov2009.pdf>). Tucson Water's base rate is \$5.87/month

(<http://www.ci.tucson.az.us/water/rates.htm>). Nearby Oro Valley Water Utility's base rate is \$14.19/month

([http://www.orovalleyaz.gov/Assets/\\_assets/water\\_utility/pdf/Water+Rates/Potable\\_Rates\\_12\\_19\\_09.pdf](http://www.orovalleyaz.gov/Assets/_assets/water_utility/pdf/Water+Rates/Potable_Rates_12_19_09.pdf)).

As far as I know, there is no other water company that services my area, so residents here have no choice. I plead with AZCC to stand against a rate increase because of the lack of alternatives for customers and disparity with other Tucson water companies.

Furthermore, I plead the AZCC to question why Goodman's rates are not comparable with other water companies in the Tucson area.

Thank you very much.

Sincerely, Thilina Wijeweera and Chamari Wijeweera

\*End of Complaint\*

Utilities' Response:Investigator's Comments and Disposition:RECEIVED  
2010 OCT - 8 PM 12:36  
DOCKET CONTROL

# ARIZONA CORPORATION COMMISSION

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Comments entered for the record and filed with Docket Control.

\*End of Comments\*

Date Completed: 10/7/2010

Opinion No. 2010 - 89998

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